



# IILACE Annual Conference 2014 CAPE TOWN

*November 19 - 22*



Presented by

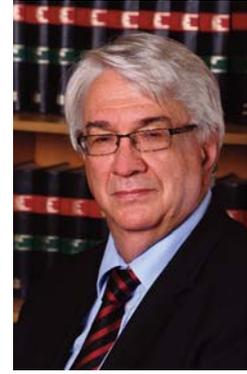
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**asi** ADVANCED  
SOLUTIONS  
INTERNATIONAL

# Invitation to the Largest Gathering of CEOs of Law Societies and Bar Associations



Jan Martin



Nic Swart

Dear colleagues,

We are very pleased to provide you with the IILACE 2014 program for our conference in Cape Town.

The program committee chaired by Tim McGee has put together a wonderful substantive program that will be of interest to IILACE members from all parts of the world.

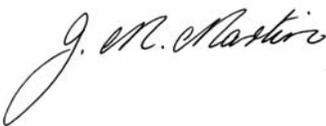
The social program provides for an opportunity to see the waterfront in Cape Town, to have dinner on wonderful Hout Bay and to experience African cuisine.

Finally, there will be the Saturday morning session which will take place on Robben Island which will include any spouses or guests that are traveling with delegates. We will conduct a Saturday morning session there and as well have the opportunity to have a tour and to have lunch before returning to Cape Town.

All in all a very exciting program indeed and we encourage you to register as soon as possible. Please note that as well there is a side trip to the Stellenbosch wine area that will depart Saturday afternoon and return Sunday afternoon. The deadlines for both reserving your hotel room and reserving the side trip to the Stellenbosch wine area is September 10, 2014. We urge you to make sure you reserve your room by that date as availability may disappear after that date.

We are looking forward to welcoming you in Cape Town.

Safe travels!



Jan Martin,  
President of IILACE



Nic Swart  
CEO of the Law Society of South Africa

# IILACE Annual Conference 2014



## Business Program

All sessions take place at the Vineyard Hotel

### Wednesday, November 19 (Pre-registration is open from 4:00 – 5:30)

- 5:30 – 7:00 Welcome reception at Vineyard Hotel
- 7:00 Meet in the lobby for bus transportation to Victoria & Albert Waterfront area
- 7:30 – 9:30 Touring Victoria & Albert Waterfront area  
Dress code: Casual
- 9:30 Bus transportation to Vineyard Hotel

### Thursday, November 20 - Focus on Management (Registration is open from 8:30)

- 09:00 – 09:15 Conference Opening and Welcoming Speeches  
*Sponsored by The Law Society of England and Wales*
- Jan Martin, President of IILACE
  - Ettienne Barnard & Max Boqwana, Co-Chairs, The Law Society of South Africa
  - President, Cape Law Society
  - Nic Swart, CEO, The Law Society of South Africa
- 09:15 – 10:45 **Session #1: CEO Leadership – Building Personal Resilience and Effectiveness**  
*Sponsored by The Law Society of Queensland*  
*Chair: Retha Steinmann*
- For CEOs it may often be “lonely at the top”. Rapid, disruptive change whether social-political, technological or managerial means that to cope, leaders need to be agile and resilient. Studies show CEOs make many decisions intuitively. Studies also show that leaders’ best thinking and decisions are grounded in emotional as well as intellectual intelligence. Authenticity, vulnerability and empathy are critical to success. This session will reveal a side of CEO leadership and success which may surprise you. But it is also designed to inspire and help you.
- 09:15 – 09:45 Guest Speaker – Dr. Gustav Gous, CEO GetALife
- 09:45 – 10:30 Panel Discussion and Q&A – Merete Smith, John Hoyles, Makanatsa Mokane
- 10:30 – 10:45 Health Break
- 10:45 – 12:00 **Session #2: The Successful Organization – Does Your Organization Measure Up? What Every CEO Needs to Know**  
*Sponsored by The Law Society of Ireland*  
*Chair: Tim McGee*
- It’s not all about you. CEOs are hired to build successful organizations and to help them thrive. Personal fulfillment is another matter. Achieving both is up to you. In this session, we will build on the personal model for CEO success discussed in the morning and broaden our focus to include what makes an organization resilient and effective. Strong mission, values and culture, talent development, good



# IILACE Annual Conference 2014

governance, key performance indicators, strategic focus, employee engagement, accountability – buzz words or indispensable tools for a successful organization? How does your organization measure up? Learn how to leverage these in your organization whether you are big or small, established or developing.

10:45 – 11:15

Guest Speaker: Patricia McLagan, CEO, McLagan International

11:15 – 11:45

Panel Discussion – Noela L'Estrange, Cord Brüggmann, Lorna Jack

11:45 – 12:15

Breakout Sessions – What Works for You?

12:30 – 2:00

Lunch

*Sponsored by The Law Society of Hong Kong*

Lunch Speaker – Renate Volpe – Topic “Political Intelligence and Power Imbalance in Organizations”

2:00 – 3:30

**Session #3: Nuts and Bolts Management and Governance – Contemporary Challenges**

*Chair: Rampela Mokoena, director of Cape Law Society*

This session will offer participants an opportunity to take a detailed look at issues, best practices and solutions in three core areas; human resources issues including, recruitment, performance management, compensation, and succession planning; IS/IT issues including, intranet and extranets, desk top support, information and data storage and retrieval, and communications support; and Board issues including, managing expectations and reporting to your Board, relationship with the President, negotiating compensation and work arrangements, political intelligence and the importance of being politically savvy. Following a panel discussion to introduce and highlight the key features of these three streams you are free to join one or more of the facilitated smaller groups on the topic(s) of most interest to you. You are encouraged to bring ideas and examples which you think can help your colleagues identify issues and find good solutions and strategies.

2:00 – 2:30

Panel Discussion – Paul Carlin, Heidi Chu

2:30 – 3:30

Breakout Sessions to Share Experiences / Examples

Streams:

- HR issues
- IS/IT issues
- Board issues

3:30 – 4:00

Report back on Breakout Sessions and wrap up on Day 1

4:00

End of Day 1 business program

6:30

Meet in the lobby for bus transportation to African Café – Cape Town

9:30

Bus transportation back to Vineyard Hotel from African Café

*Sponsored by The Law Society of Northern Ireland*

## Friday, November 21 – Focus on Legal Education, Services and the Public

- 09:00 – 10:30     **Session #4: Legal Education at a Crossroads: New Models for a New Era**  
*Chair: Paula Littlewood*  
 Do you remember the first time you heard this: “The first year they scare you to death, the second year they work you to death and the third year they bore you to death”? Is that just a quaint lament of graduating law students or an inconvenient truth about the state of legal education that cannot be ignored? Has the legal “academy” lost touch with the needs of the modern marketplace for lawyers? Why are the law schools in some countries abandoning a three year program and making clinical and experiential learning a priority? Are the tenets of academic freedom and the need for practical skills on a collision course? Who is calling the shots and what are the stakes for regulators and associations and for students, lawyers and the public? And what of law school admissions? Are grades and LSAT scores determinative of those best suited and most likely to be excellent lawyers? Is there anything wrong with this picture? We will hear about all these issues which form part of a rapidly emerging debate around the world and how some of our ILLACE member organizations are taking matters into their own hands. What is your view and why?
- 09:00 – 09:45     Panel Discussion – Don Thompson, David Hobart, Paula Caetano
- 09:45 – 10:15     Breakout Sessions
- 10:15 – 10:30     Health Break
- 10:30 – 12:00     **Session #5: Legal Services at a Crossroads – What is the “Practice of Law” and Who Does It?**  
*Sponsored by The Law Society of British Columbia*  
*Chair: Robert Lapper*  
 The days of a lawyer monopoly for the provision of legal services to the public is long gone in many, if not all, of the ILLACE member countries. The notion of a select few with rigid credentials plying their trade under the banner of the “Practice of Law” from fixed locations with established, captive clientele is rapidly fading. In this session we will take stock of how non-lawyers, including paralegals, legal technicians, community advocates, and self help on-line providers are rapidly filling a gap left vacant by lawyers or in which lawyers are not the preferred choice of provider. What does the “Practice of Law” mean today and where is it headed? How is the lawyer “value-add” changing? Is it being redefined by lawyers or by others, whether lawyers like it or not? For many the “business” of law is now a more relevant concept than the “profession” of law and this is raising a number of issues relating to the appropriate commercial differentiation among legal service providers as well as what separates a lawyer from others in terms of professionalism, ethical conduct and his/her relationship with the courts. What roles are ILLACE member organizations playing today in terms of leading, following or ignoring this changing landscape and why?
- 10:30 – 11:15     Panel Discussion and Q&A – Darrel Pink, Anne Ramberg
- 11:15 – 12:00     Presentation and Q&A of ILLACE Member Survey Results re: “Practice of Law”
- 12:00 – 1:30     Group Photo and Lunch  
*Sponsored by The Federation of Law Societies of Canada*  
 Update from Willis – Andrew Fryer



# IILACE Annual Conference 2014

1:30 – 2:00	<b>IILACE AGM</b>
2:00 – 2:20	Commonwealth Lawyers Conference – Glasgow 2015 <i>Presented by Lorna Jack, CEO Law Society of Scotland</i>
2:20 – 4:20	<b>Session #6: What is the “Public Interest”? Why Does it Matter? A “World Cafe” Exploration and Discussion</b> <i>Sponsored by The Law Society of Upper Canada</i> <i>Chair: Paul Mollerup</i> <i>Facilitators: Michael Brett Young, Megan Lawton, Jonathan Herman, Don Deya</i> All of us in the room will say that our respective organizations exist to serve the “public interest” in some way. The “public interest” is not the exclusive domain of the regulators - it plays a significant part in the life of member focused associations as well. The “public interest” is cited as the basis for a wide range of actions we take and services we provide from disciplining lawyers, to requiring minimum number of hours of continuing professional development, to conducting public forums on social issues, to issuing reports on access to justice, to encouraging pro bono work to running defalcation insurance programs, to condemning human rights violations around the world. But do any of us know for sure whether and to what extent the public is interested in these efforts? If so do they think we are doing a good job? In short, why does it matter and who cares? In this World Cafe interactive session we will explore these issues and consider whether a consensus exists across the breadth of the IILACE member countries and jurisdictions on matters such as the meaning of the public interest, what it means for lawyers, organizations and the public and do we have our priorities right to serve the public interest most effectively?
2:20 – 2:50	Round #1 Topics and Discussions in Groups of 8
2:50 – 3:20	Round #2 Topics and Discussions in Groups of 8
3:20 – 3:35	Health Break
3:35 – 4:20	Reporting out by group facilitators on World Cafe findings and wrap up
4:20	End of Day 2 business program
6:00	Meet in the lobby for bus transportation to Gala Dinner at 12 Apostles Hotel
7:00	Reception and Gala Dinner at Azure Restaurant at 12 Apostles Hotel <i>Sponsored by Willis</i> Dress code: Smart casual or traditional dress
10:00	Bus transportation from Azure Restaurant back to Vineyard Hotel

## Saturday, November 22 – Focus on Core Values

07:00	Continental Breakfast – Meet in the lobby for bus transportation to ferry to Robben Island
09:00 – 10:00	Ferry trip to Robben Island – Participants and Guests
10:30 – 11:00	<b>Session #7: “A Short Walk to Freedom” The Legacy and Lessons of Nelson Mandela</b> <i>Speaker: Dr. Gustav Gous</i> In this very special session which will be held on what has become sacred ground for the cause of

11:00 – 12:00	<p>human rights and personal freedom in South Africa and around the world, we will hear from Dr. Gustav Gous, a well known authority on Nelson Mandela and his experience on Robben Island</p> <p><b>Session #8: Ethics and Professional Responsibility of Lawyers – A Contemporary Perspective and Global Scorecard</b></p> <p><i>Chair: Jan Martin</i></p> <p><i>Panel Discussion and Q&amp;A – Joe Dunn, Raffi Van den Burg, Max Boqwana, Co-Chairperson of Law Society of South Africa, Ken Murphy</i></p> <p>In this final session of the conference you will be encouraged to reflect on one of the recurring themes for IILACE annual conferences namely, the Core Values of the profession and whether they are being met. We will have a provocative panel discussion focusing on the ethical behaviour and professional responsibility demonstrated or lacking in legal practice today from several unique perspectives. Would you agree that the bar in this area must be set high? If so, what must we do to ensure no one fails to meet it?</p>
12:00 – 2:00	Light lunch and guided tours of Robben Island Prison
2:00 – 4:00	Return ferry trip and transportation to Vineyard Hotel – Farewells
4:00	Optional: bus departure for special overnight trip to Stellenbosch

## Sunday, November 23

2:30	Travel back from Stellenbosch
4:00	Arrive at Vineyard Hotel from Stellenbosch

## Spouse Programme

### Thursday, November 20

Tour of Cape Town including the Castle of Good Hope, the first building of the original Dutch settlement and tour of the waterfront.



Vincent Steenberg CC BY-SA 2.5

### Friday, November 21

Trip to the top of Table Mountain (in case of high winds, alternate is a trip to Hout Bay with lunch in the heart of the harbor).



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# Registration Form

*November 19 - 22*

Name of Chief Executive \_\_\_\_\_ Title \_\_\_\_\_

Name of Law Association \_\_\_\_\_ E-Mail \_\_\_\_\_

Address \_\_\_\_\_ Telephone \_\_\_\_\_

\_\_\_\_\_

## Conference Registration

I will attend the IILACE Cape Town 2014 Conference \_\_\_\_\_

**US \$795 registration fee.** Includes all meetings and educational sessions and lunches and Robben Island on Thursday, Friday and Saturday, reception on Wednesday and dinners on Thursday and Friday

I will be accompanied. The name of my guest is \_\_\_\_\_

**US \$500 guest registration fee.** Includes receptions and dinners on Thursday and Friday, lunch on Saturday and a trip to Robben island. Includes spousal tour.

## Post-Conference Trip Registration (must register by September 10, 2014)

I will attend the IILACE Stellenbosch trip

**US \$ 475 Single occupancy registration fee.**

Includes return bus transportation, accommodation, dinner on Saturday, breakfast on Sunday and lunch on Sunday, and tour and wine tasting at wineries.

I will attend the IILACE Stellenbosch trip

**US \$ 400 Double occupancy registration fee.**

I will be accompanied. The name of my guest is \_\_\_\_\_

Includes return bus transportation, accommodation, dinner on Saturday, breakfast on Sunday and lunch on Sunday, and tour and wine tasting at wineries.

## Historic IILACE Conference Photo Books

I would like to purchase the following Commemorative IILACE Conference Photo Books, at US \$30 each:

Vancouver, Canada       Adelaide, Australia       Hong Kong, China       Berlin, Germany

TOTAL PAYMENT:	Conference Registration Fee:	\$ _____	USD
	IILACE Stellenbosch Trip Registration Fee:	\$ _____	USD
	Purchase of Photo Books:	\$ _____	USD
	GRAND TOTAL:	\$ _____	USD

## Payment Information

Pay in one of three ways:

1. Send a cheque to: John Hoyles, Chief Executive Officer  
Canadian Bar Association  
865 Carling Avenue, Suite 500  
Ottawa, ON, K1S 5S8 Canada  
Please make cheques payable to IILACE

2. Pay by Credit Card:  VISA       MasterCard       American Express

Name on card: \_\_\_\_\_

Card Number: \_\_\_\_\_ Expiry: \_\_\_\_\_

Cardholder Signature: \_\_\_\_\_

3. Wire your money to:

IILACE Account	Royal Bank of Canada
Bank Account number: 400 181 4	Westgate Shopping Centre
Bank Transit number: 01326	Carling Avenue
Bank Number: #003 1309	Ottawa, ON H1Z 7L3
Bank Swift Code: ROYCCAT2	

**IMPORTANT: Once you have wired your money, please send an email to [info@iilace.org](mailto:info@iilace.org) confirming the day the money was wired for our tracking purposes.**

**Send your registration form by email to [info@iilace.org](mailto:info@iilace.org) or by fax to +1-613-237-0185 (Canada), attention of John Hoyles**



IILACE Annual  
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**CAPE TOWN**

*November 19 - 22*

Contact person:

Mr. Vuyani Sitshaluza

t. 27 21 657 4500

e. vuyani@vineyard.co.za

f. 27 21 657 4501



**vineyard hotel & spa**  
the perfect setting

60 Colinton Road

Newlands 7700

Cape Town,

South Africa

# Accommodation Reservation Form

When making your booking, please quote the reference: Law Society of SA

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Tel. Number: \_\_\_\_\_ Fax: \_\_\_\_\_

Cell No: \_\_\_\_\_ Email: \_\_\_\_\_

**Please tick your requirements**

Single Room (Courtyard Facing)  R1595-00 per room per night

Double Room (Courtyard Facing)  R2045-00 per room per night

Single Room (Courtyard Deluxe)  R1995-00 per room per night

Double Room (Courtyard Deluxe)  R2445-00 per room per night

*Breakfast is included in the above rates.*

Number of nights \_\_\_\_\_ at \_\_\_\_\_ Total \_\_\_\_\_

Date of arrival: \_\_\_\_\_ Date of Departure: \_\_\_\_\_

To confirm the booking, at least one night's accommodation must be paid:

## Method of payment

Credit Card

Direct Payment (Please attach deposit slip)

\_\_\_\_\_  
Name of Card Holder

\_\_\_\_\_  
Type of Credit Card

\_\_\_\_\_  
Credit Card Number

\_\_\_\_\_  
Expiry Date

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

### Direct Payments

Hotel: Vineyard Hotel & Spa

Bank: First National Bank

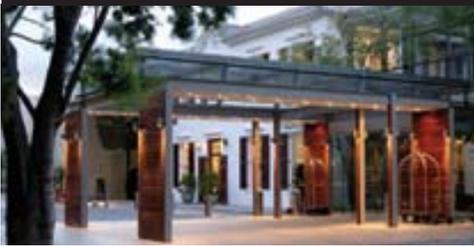
Branch & Code: Claremont – B/C 200109

Account Number: 50152556287

# Wine Country Tour



**Stellenbosch, South Africa | Saturday, November 22 to Sunday, November 23, 2014**



**Lanzerac Hotel and Spa**



**Franschhoek**



**Hout Bay**

## *Post Conference Tour*

Whether you're a wine connoisseur or a lover of natural beauty, we invite you to join us Saturday afternoon on a wonderful trip to wine country to explore Stellenbosch, surrounded by majestic mountain ranges and lush valleys. We will stay in a wonderful country Inn called the Lanzerac Hotel and Spa, set in the heart of a working wine estate on the outskirts of Stellenbosch. Look forward to experiencing old world charm in a tranquil setting during your stay.

Stellenbosch is part of the oldest Wine Route in the country, and this route will take us to Franschhoek, beautifully set in a valley of ambient culture. First settled by French Huguenot refugees in 1688, Franschhoek's 300 year-old French heritage is evident in the wine estates encircling the village and its food tradition. We will visit a cherry farm, a local delicatessen and stop at a top winery to tantalise our taste buds with wine tastings and buying lunch. Upon our return we will stop at beautiful Hout Bay.

Combining historic villages, stunning scenery and fabulous wines, this wine tour will have your senses working overtime!



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